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Usability testing of academic library web sites: A selective annotated bibliography.

Internet Ref. Serv. Q. 8, No. 4, 53-68 (2003).

This is a selective annotated bibliography of books, journal articles, and electronic resources relating to the usability assessment or testing of the academic library Web site. It focuses on the library Web site specifics, thus answering a librarian's need for one source of information on the available publications. All journal articles have been written by or for academic librarians. This bibliography embraces the issues of usability testing as a process, its goals, objectives, tools, and methodology. The bibliography is grouped by the following topics: background information, tools and methodologies, case studies, dedicated Web sites, and samples of presentations.

Classification: R50

Keywords: academic library web site; usability study